

# Configuration guide for X-Lite softphone v3.0 Build 41150

Last Updated: 9/9/2008

## Telesphere Provided Information

Username:

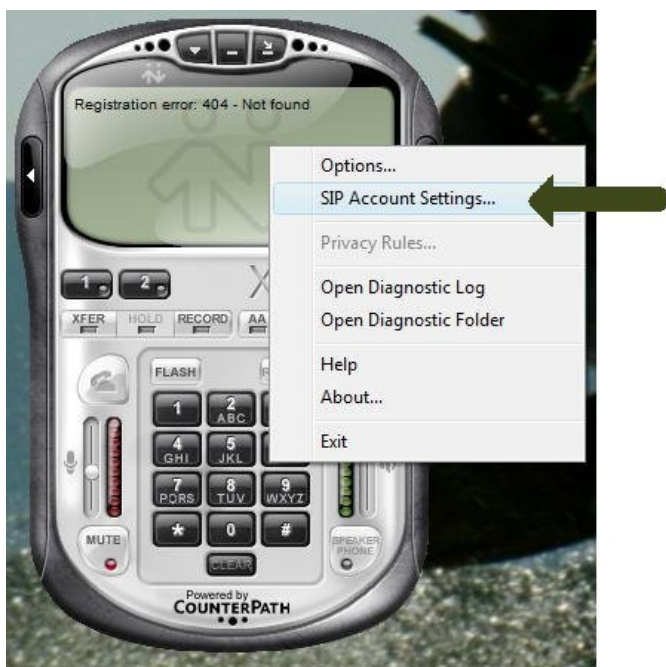
Domain:

User Authentication Name:

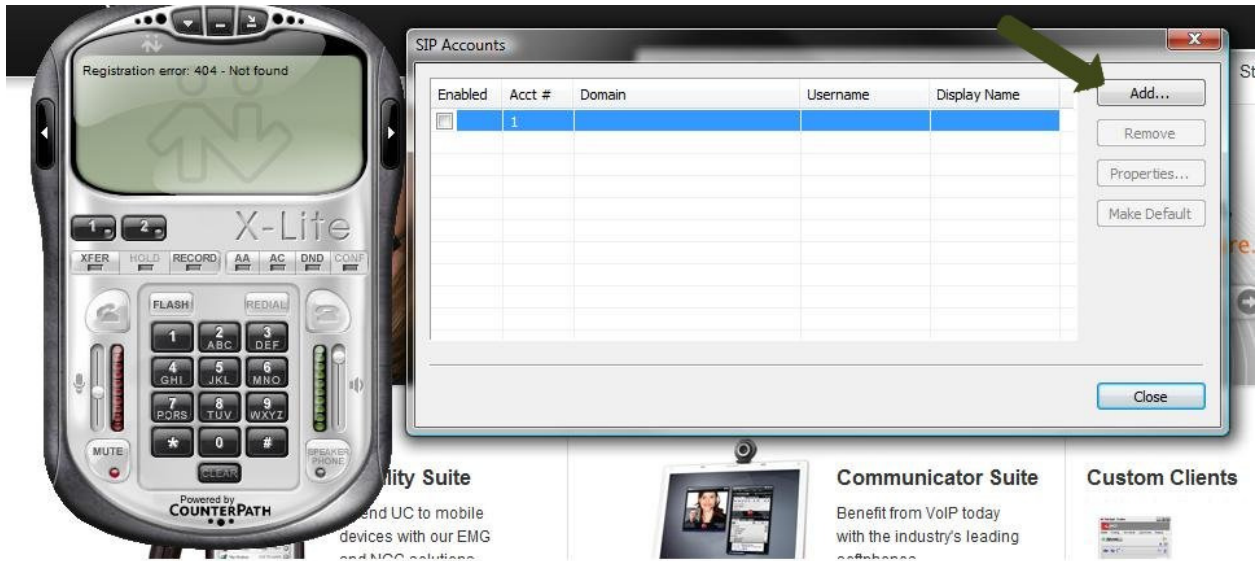
Password:

## Configuration Instructions

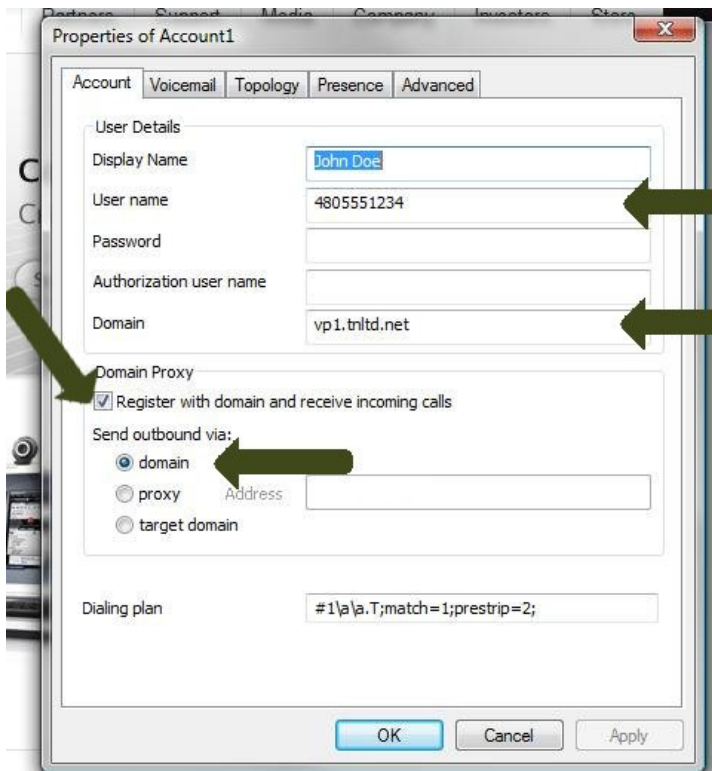
1. Launch X-Lite and right click anywhere on the application. A menu will open.
2. Select SIP Account Settings from the Menu



3. A dialog box will open that says “SIP Accounts”. Select Add. A new dialog box titled “Properties for Account1” will open, click on the Account ta



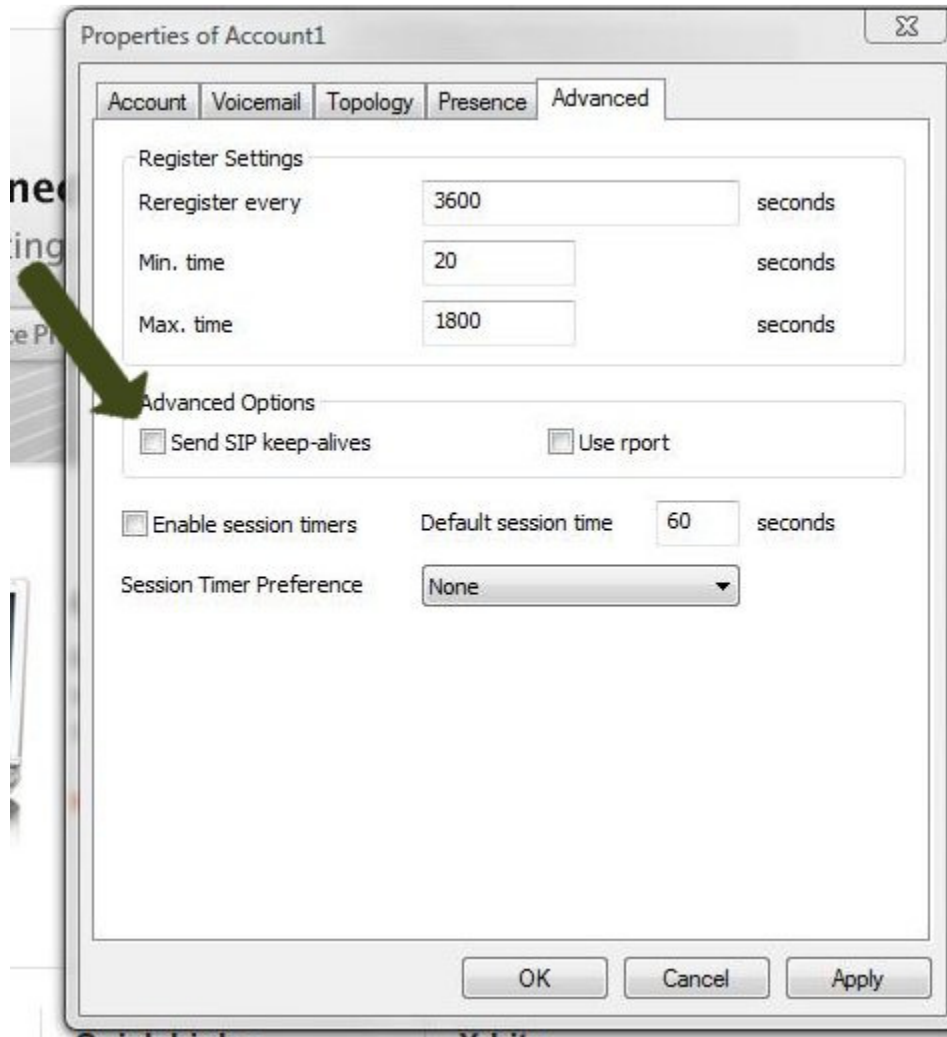
4. Enter the information provided from Telesphere into the corresponding fields. Ensure that “Register with domain and receive incoming calls” box is checked. Also ensure that “Send outbound via:” is set to domain



Quick Links

X-Lite

5. After filling out the Username and domain (and possibly password and authentication user name, if provided by Telesphere) click on the “Advanced” tab
6. Under the Advanced tab find the section labeled “Advanced Options”
7. Make sure there is no check mark next to the setting “Send SIP keep-alives”



**NOTE: If “Send SIP keep-alives” is enabled you softphone WILL NOT WORK**

8. Click ok, this will close the “Properties of Account1” dialog box
9. Click Close, to exit from the “SIP Accounts” Dialog box
10. You are now ready to send and receive calls on your X-Lite Softphone