



**TELESPHERE**  
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## SKULLCANDY SELECTS TELESPHERE HOSTED VOIP & CALL CENTER APPLICATION TO MEET GROWTH DEMANDS

**Salt Lake City, UT (August 3, 2010)** – [Skullcandy™](#), an audio technology company, recently selected **Telesphere**, ([www.telesphere.com](http://www.telesphere.com)) a nationwide managed telecommunications and Internet services provider, to provide fully hosted voice and data services to their Park City and San Clemente locations.

The [Telesphere Complete™](#) product with Call Center application selected by Skullcandy provides:

- An all-in-one smart fully-managed and hosted private data connection
- Hosted VoIP with Quality of Service (QOS)
- Business-class IP phones and installation
- The latest in user and system features
- 24x7 Support
- A call center application with call monitoring and controlling features

“Skullcandy is a big brand running a tight ship on our infrastructure,” said Brad Smith, Operations Manager for Skullcandy. “Telesphere allows us to enjoy the best of both worlds--enterprise-level customer service modules with small-business sized expenditures.”

“Skullcandy’s brand recognition and company strategy continue to yield tremendous results, having experienced year-over-year growth of more than 300 percent during the last four years. As we experience this rapid growth it only made sense to upgrade to Telesphere. Now we’ll have a phone system that supports and grows with us,” added Smith.

“Telesphere is excited to be able to provide Skullcandy with a phone system that will support and grow with them. Serving clients like Skullcandy is always rewarding because we see them grow and succeed as a quality company,” said [Scott Forbush](#), General Manager of Telesphere Salt Lake City. “The Telesphere Complete product with the call center application will give them the support and bandwidth necessary for a company growing this fast.”

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### About Telesphere

Telesphere is a nationwide business phone and Internet services provider that delivers an innovative package of hosted VoIP telephone services and Internet access to businesses throughout the United States. As one of the first companies to



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offer hosted enterprise level communications as a service (CaaS), Telesphere allows businesses to enjoy all the latest voice and data features of large enterprises without costly investment in on-premises equipment. Telesphere's more than six years of CaaS experience to businesses throughout the United States places it at the forefront of companies that specialize in the convergence of office PBX phone service, cellular phones, PCs and Unified Communications features. Telesphere fully manages its customers' services over a private IP facilities-based network.