



# TELESPHERE®

BUSINESS TELECOMMUNICATIONS. SIMPLIFIED.®

## **Telesphere Introduces Hosted Call Recording Capabilities**

*Service records calls even on a mobile phone*

**PHOENIX, AZ (March 2, 2009)** – Telesphere® ([www.telesphere.com](http://www.telesphere.com)), a nationwide business phone and Internet services provider, today announced a new Hosted Call Recording service to its Telesphere Anywhere customers. The offering gives Telesphere customers the ability to digitally record and store calls in a standard M3U/MP3 format.

“While many phone service providers offer the ability to record phone calls at their desk phone,” said [Sanjay Srinivasan](#), CTO for Telesphere, “Telesphere’s Hosted Call Recording gives customers the ability to record calls made to their business number but answered on a non-IP phone, including a cell or home phone not linked to the network. This is a unique capability in the industry.”

Additionally, Telesphere’s Hosted Call Recording is unique in that recordings are achieved with no equipment needed on a customer’s premises. Recordings are stored to the network and accessible from anywhere using a Web browser. Moreover, customers can search for recordings in several ways, including using any incoming or outgoing number, caller’s name (caller ID required), or specific date and time of the call. While the service is hosted, customers have full administrative control of their service.

“Customer demand drove our decision to introduce this product, as many of our customers have an existing need for call recording capabilities,” said [Clark Peterson](#), CEO for Telesphere. “Companies with regulatory requirements, call centers, highly mobile staff or a simple need to have calls recorded can now use this service to help them operate more productively and efficiently.”

The service is available for all customers for a monthly, per-seat fee.

For more information on the company, please visit [www.telesphere.com](http://www.telesphere.com).

### **About Telesphere**

Telesphere is a nationwide business phone and Internet services provider that delivers an innovative package of IP telephone service and internet access to businesses throughout the United States. Telesphere’s services allow businesses to enjoy all of the latest voice and data features of large businesses without the costly investment of on premise equipment. Telesphere fully manages its customers’ services over a private IP facilities-based network. Telesphere customers that are spread across multiple offices throughout the country, from small business, medium business, and even home business, function seamlessly as if they were in the same location.

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