



Telesphere Fact Sheet

- Telesphere's platform is hosted centrally in a secure, fully redundant, power-protected environment with 24x7 monitoring.
- With Telesphere, companies can continue business as usual, even in the event of a power outage or connectivity failure at their physical offices. Inbound calls continue to reach the phone and voicemail system and can be redirected to alternate sites or numbers.
- Telesphere's team of engineers is available 24 hours per day, 7 days per week, to make any necessary changes to service and to continuously manage voice and data services.
- The Telesphere Complete™ solution provides everything a company needs for ready-to-use, feature-rich voice and data services. A data connection, business-class IP phones with installation, bundled turnkey phone and Internet services, the latest in user and system features and 24x7 support are available for a flat per-seat monthly rate.
- With the Telesphere network, businesses are not limited to the number of channels available on traditional circuit-switch networks. Therefore, companies are more than equipped to handle peak periods, and they can run converged services of voice, video and data with packet prioritization.
- With Telesphere's robust, anywhere web controls, customers have complete access to monitor network connections and to perform self-managed adds, moves or changes to their service.
- Telesphere combines all local voice settings, long distance, high-speed Internet access, data connectivity, IP phone handsets and business telecom features into one service from a single provider.